DESTINATION BRITISH COLUMBIA®

## CCCTA AGM 2023

November 17, 2023 Williams Lake

Chilko Lake | Yuri Choufour



### AGENDA

- Destination BC Corporate Strategy
- Recovery & Strategy
- Rainforest to Rockies launch
- Co-op Marketing Partnerships Program
- Taking Action for Tourism
- Working with Indigenous Tourism BC
- Forecast

### DESTINATION BRITISH COLUMBIA

TONRO

Clinton | Andrew Strain

### **Core Focus for Destination BC: 2023 - 2025**



Grow the tourism economy across all regions of BC and in all seasons.



Enable more tourism organizations and businesses to access technologies, marketing channels, tools, data, insights, and training.





Take action to continue to grow a sustainable, authentic Indigenous cultural tourism industry in BC.

## SCALING UP

Corporate Strategy 2023-2025



Tourism businesses are profitable

People love travelling in BC

Beople living in BC value the visitor economy



People travel year-round and to lesser-known places



**OUR 8 GOALS** 

The tourism industry meets or exceeds theBC's Climate Change Action Plan targets



BC's tourism industry partners value the work we do

**OUR 8 GOALS** 

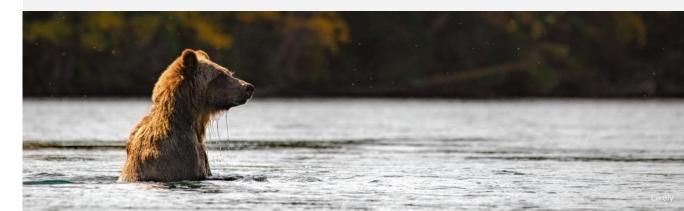
7 People working at Destination BC are well supported for success

Indigenous voices, values and presence are strengthened in all our work

## SCALING UP

Corporate Strategy 2023–2025





#### STRATEGIC LEVERS

COMPELLING REASONS TO EXPLORE BC GLOBALLY COMPETITIVE TOURISM ECOSYSTEM RESPECTFUL GROWTH OF INDIGENOUS TOURISM

## SCALING UP

Corporate Strategy 2023–2025



**Tourism Partners: Cariboo Chilcotin Coast tourism region** 









Visitor	(
Centre	
Network	

### Community DMOs

Provincial Sectors Associations 16,600 Tourism Businesses



## ILCHEE

### "Our lands and our place within them"

A look into the interconnectedness of nature in BC as seen through the eyes of Indigenous Peoples. Video: https://youtu.be/OGeiTSLTt78

### **Working with Regional DMOs**





THOMPSON OKANAGAN TOURISM ASSOCIATION











### Working with CCCTA

- Destination Stewardship
- Industry Training & Business Advisory Services
- Compelling Reasons to Explore BC
  Destinat
- Travel Trade
- Travel Media

- Content Marketing
- Social Media Marketing
- Indigenous Tourism
- Destination Development

### **Destination BC Supporting Roles**

Workforce Realities

Environment & Climate Change Emergency G Management

Government Policy

## SCALING UP

Corporate Strategy 2023-2025

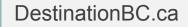
## SCALING UP

Corporate Strategy 2023-2025









# Recovery & Strategy

SAINT GEORG

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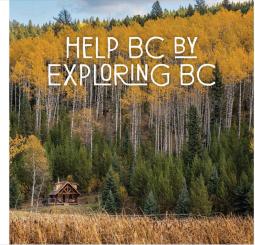
Barkerville | Steve Ogle

### 01 Help BC by Exploring BC

Destination British Columbia 🤗 Sponsored (demo) · 😚

...

The Cariboo region is open and ready to welcome you. The best way to support local communities is to travel now.



HELLOBC.COM Plan Your Trip Visit now

Learn more





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DONT MISS THESE CARIBOO EXPERIENCES



The Good Broad That I



Video: <u>https://youtu.be/w0MMdrysjco</u>

## OPEN FOR EXPLORING

### **Social Media: Instagram stories**





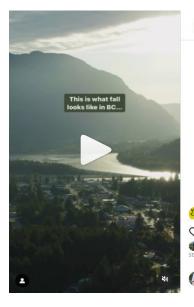
### **Social Media: High-level travel inspiration**



#### hellobc 😔 - Following ... hellobc 😒 6w Embrace the open road and let your spirit of adventure guide you. Whether it's the maiestic mountains, serene lakes, or charming towns, let the road lead you to extraordinary moments. Head to our link in bio for road trip ideas for your next adventure. Credit: @stephenshelesky, @grantharder, Melissa Barnes, @ryancreary, @michaelbednarphotography, @localwanderer, @explorecanada, @benhagkull #exploreBC As you may know, areas of British Columbia are currently dealing with wildfires, However, British Columbia is a $\bigcirc \bigcirc \bigcirc \checkmark \checkmark \checkmark$

SEPTEMBER 9

Add a comment...



#### hellobc 🐡 • Following ... Giulio Cercato • Memories #exploreBC #exploreBCnow While this summer brought immeasurable challenges to many communities in British Columbia, the area is open for travel and ready to welcome guests. Visit, meet the locals, and plan to stay - there's no better way to help BC communities than by exploring BC. As always, before and during your trip in British Columbia, ensure that you travel safely and responsibly by checking the latest official information on weather-related conditions and road updates under "Know Before You Go" at www.hellobc.com or see our link in bio. destination\_vancouver 4w $\nabla$ , $\downarrow$ $\mathcal{O}$ $\cap$ 247,486 likes SEPTEMBER 22 (..) Add a comment...

### Social Media: Region specific recovery posts



~	selfdestniyed • Original audio
٢	hellobc • Chilko Lake is the perfect fall destination to experience the magnificent views of fall while soaking in a lakeside hot tub. Who can see themselves here?
	Credit: Sonarstie

#### #exploreBC #explore8Cnow

nellobc 🔿

Planning on travelling in BC? Plan ahead so you can #exploreBC safely and responsibly-learn about the latest updates, weather

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hellobc and - Following Cariboochilcotincoast Horsefly, British Columbia

hellobc 🗢 1w Soak in the rugged landscape of a road trip to Horsefly town, nestled in the Cariboo Mountain range. While you're there be sure to explore Eureka Peak and Crooked Lake to witness nature's changing colours.

#### Credit: @michaelbednarphotography

#exploreBC

Planning on travelling in BC? Plan ahead so you can #exploreBC safely and responsibly-learn about the latest updates, weather and driving conditions, and more under "Know Before You Go" at www.hellobc.com (http://www.hellobc.com/) or see our Ы • 0 7 + 3,021 likes

Destination British Columbia (Default) 5 October at 14:00 - 😋

Uncover the rich history of British Columbia's Gold Rush Trail. Wander through historic towns and witness the rugged beauty of this scenic trail. Click below to learn more.

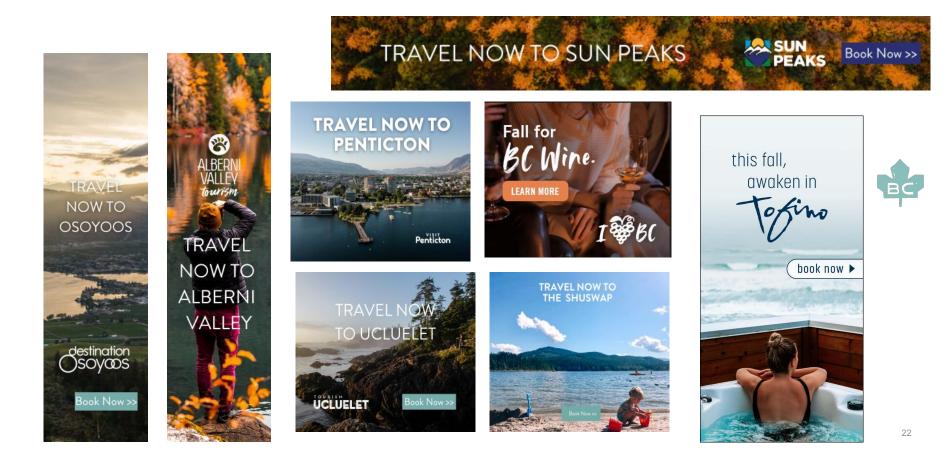
#### #exploreBC #exploreBCnow

While this summer brought immeasurable challenges to many communities in British Columbia, the area is open for travel and ready to welcome quests. Visit, meet the locals, and plan to stay --there's no better way to help BC communities than by exploring BC. As always, before and during your trip in British Columbia, ensure that you travel safely and responsibly by checking the latest official information on weather-related conditions and road updates under "Know Before You Go" at www.hellobc.com or see our link in bio.



### **DMO & Partner Ads: Travel now to....**

02



### **Businesses: offers & promotions**

Save 15% Help BC by Exploring BC

03



Pacific Coastal



### WESTJET 🖈

#### SAVE ON WESTJET FLIGHTS TO BC

Enjoy the beauty of the Okanagan and Vancouver Island for less! Take 15% off select base fares when you travel with Westlet by December 14 visit westjet.com for offer details.

VISIT SITE >



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New experiences are brewing. Our popular Sip & Stays are back. Plan the road trip getaway you've been dreaming of.

...  $\times$ 



Explore the unlimited tastes of B.C. HAPPY HOUR BRUNCH DINNER PATIOS MAY 26 - JUN 9 **SEP 15 - SEP 30** NOV 2 - NOV 12 IAN 17 -

### **≈BCFerries** Vacations<sup>™</sup>

#### STORM WATCHING GETAWAYS

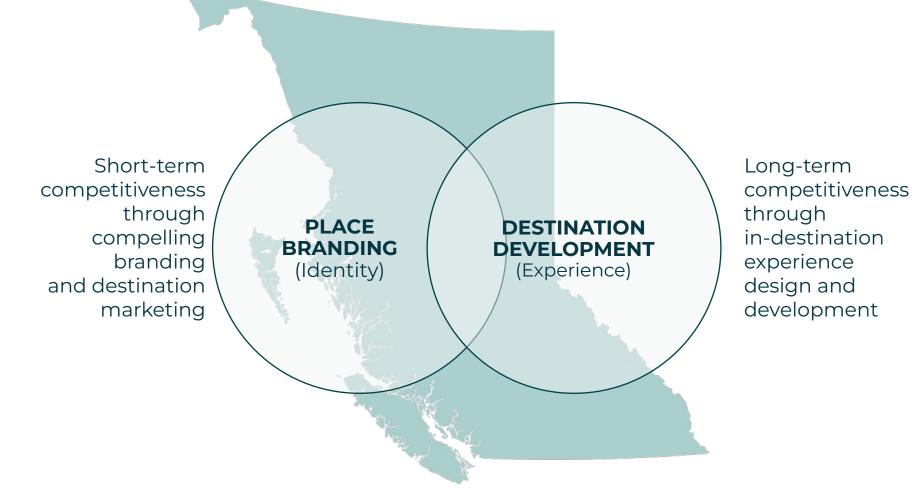
Enjoy a 3<sup>rd</sup> night FREE in Tofino or Ucluelet when you book a hotel and ferry package with BC Ferries Vacations for travel before Dec 31, 2023.

- Awareness
- Concentration of travel
- Large, complex destination
- Systemic inequalities

### **Compelling Reasons to Explore BC**

Coachmen

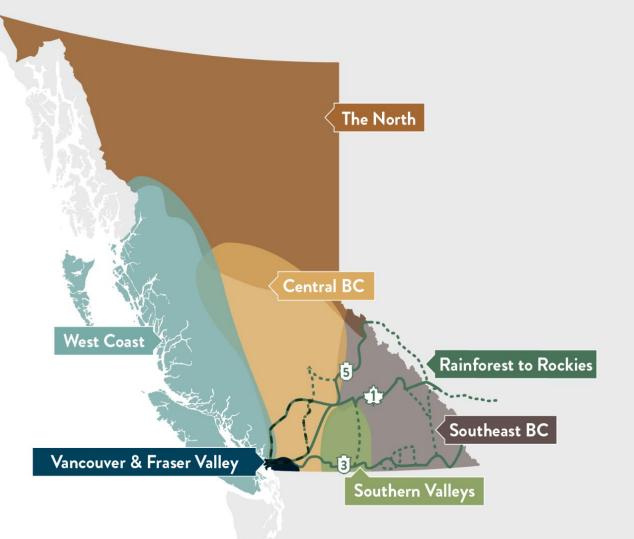
Clinton | Cariboo Chilcotin Coast/6ix Signma





### ICONIC PLACES AND ROUTES

(Brand boundaries)



RAINFOREST TO ROCKIES Super, Natural British Columbia, Canada

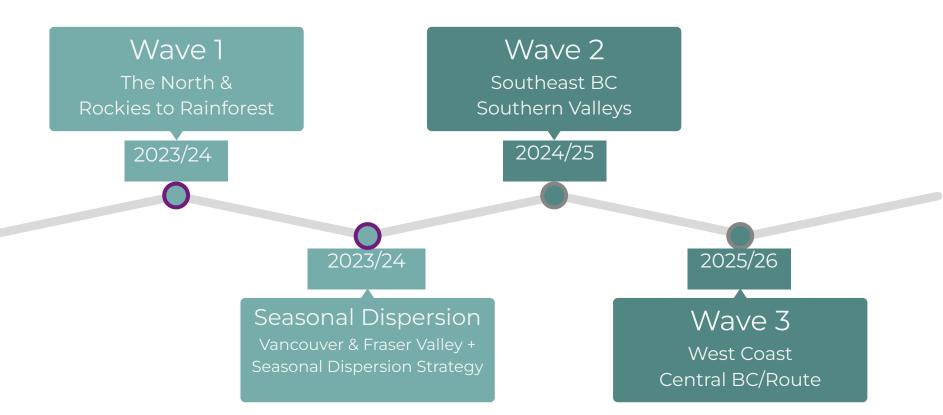
Rainforest to Rockies is the quintessential Canadian journey along ever-changing landscapes from Vancouver on the Pacific Coast to the Canadian Rockies.





## RAINFOREST TO ROCKIES

### What is next?



### Co-op Marketing Partnerships Program



Gold Bridge | CCC/Johnny Bierman

### Co-op Program Achievements: 2016/17 to 2022/23

Advanced Digital Readiness & Digital Marketing Capabilities TOTAL 6 YR FUNDING	INCREASED PARTICIPATION <b>33% increase</b> 81 in FY 22/23	Flexibility & Priorities	BRAND ALIGNMENT <b>300% increase</b> 23% to 74% highly aligned	
\$62.2M \$28.3M DBC leveraged \$33.9M from Industry	DOUBLED SECTOR CONSORTIUMS		NCREASED COLLABORATION 38% Increase Community Consortiums	
Increased staff understanding & awareness		LEVERAGED DOLLARS Grew from 1.08 ratio to 1.4		

### **Co-op Program 2024/25 Objectives**

- 1. Visitation in more seasons, and/or more of the province
- 2. Sustainably grow the visitor economy
- 3. Maximize marketing impact
- 4. Encourage and educate visitors on responsible tourism
- 5. Create deep collaboration
- Align industry marketing efforts and connect industry to the provincial brand



### Co-op Program 2024/25 Phase 1





Administrative Changes Strengthen Partnership Model





Visitor Education is Eligible

### Taking Action in Tourism



## **Taking Action in Tourism**





### Climate Preparedness and Adaptation Strategy

Actions for 2022-2025





### **For More Information**



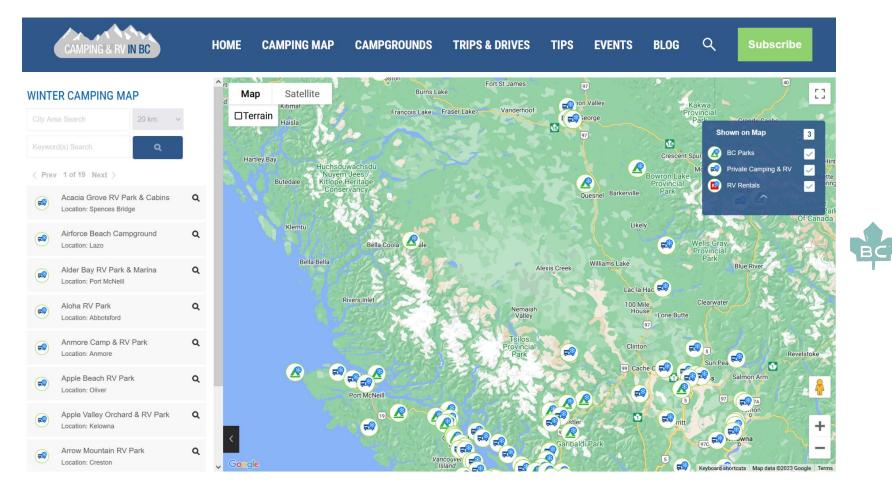
industry.landwithoutlimits.com

tourismsustainability.ca

**DestinationBC.ca** 

## **Seasonal Extension Examples**

Quesnel | City of Quesnel/Bonnie Grenon



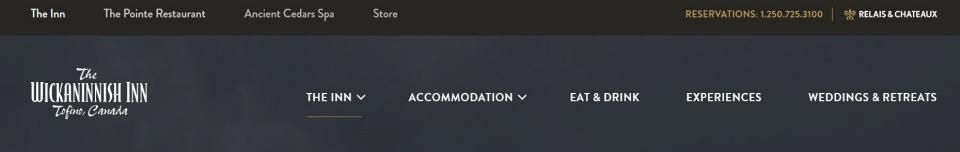


#### ICEWINE SERIES GRAPE & WINE SERIES PARTNERS FAQS CONTACT US O f J in BUY

**BUY PASSES** 



## **COOL AS ICE RETURNS** JÁN 12-14 | 19-21 | 26-28



## Winter Storm Watching



6-14 October 2023



INSPIRED PLACES PHOTOS VIDEOS PLAN YOUR TRIP INFO CONTACT

#### HOME DONATE LIVESTREAM SCHEDULE ARTISTS TICKETS SHOP



Presented By





Nuxalk Nation Bella Coola | Eric Berger

# FIND YOURSELF, IN EVERY SENSE

Immerse yourself in British Columbia, where vast wilderness and rich culture welcome you in to explore not just new sights, but new sides of yourself. Video: https://youtu.be/E\_IdKOdRoCM

# FIND YOURSELF, IN EVERY SENSE





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